

## Technical Bulletin: Installation Action on ICM493-60A

### Background:

Regarding the ICM493-60A, the factory labeling for Line (L1/L2) and Load (T1/T2) connection is arbitrarily placed on the top of the contactor by the contactor manufacturer which could be opposite in orientation with respect to the ICM493-60A control board. The random contactor labeling could lead to confusion in wiring resulting in the inability of the ICM493-60A to power up. Since the contactor manufacturer's label orientation cannot be guaranteed, ICM Controls has created special labels on the ICM493-60A to clearly designate Line and Load connections to the contactor.

### Applicable units:

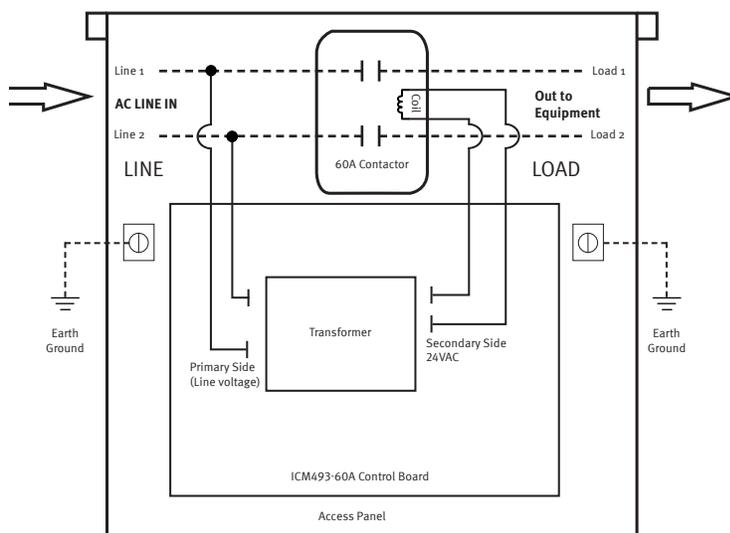
All ICM493-60A models manufactured up to February 2026

### Corrective Action:

Effective February 2026, ICM Controls will clearly define both the Line and Load side of the ICM493-60A contactor with labels applied to the access door at the base of the contactor where the contactor is mounted to the door (see Fig. 1). In addition to this, ICM Controls will also update the wiring diagram and installation procedure in the install guide depicting the addition of these labels and the clarified wiring (Fig. 2).



Fig. 1



*Use 75°C Copper wire only*

*\*Note: Field installed line and load wires are represented using dotted lines, while factory-installed wires are represented with a solid line.*

Fig. 2

### Recommended Action:

A copy of this bulletin will exist on the ICM Controls website at <https://www.icmcontrols.com/product/icm493-60a/>. It is recommended the distributor include a copy of this bulletin with each ICM493-60A received prior to February 2026.

### Required parts /Tools:

No additional parts or tools are required for this update

### Contact:

Please contact ICM Controls Technical Support with any questions or concerns you may have at 1-800-365-5525 M-F 8 AM to 5 PM EST. You may also contact ICM Controls by email at [info@icmcontrols.com](mailto:info@icmcontrols.com).